I want to sent this message about VRS. I don't have a problem with VRS waiting list cuz it is new programming. About the CALL BACK, I am expecting they don't skip my turn as it should be same as equal. The last commont, I have try call different relay video service seem not property; for example, interpreter inform me, "you have nice family." that conflict this as not their business to know. Just say out loud from my sign as easier to communicate. I don't like to see many VRS service cuz they are fighting about everything. I beleive is professional, better tech but not profit for themselve. I think the fund that they earn go on fund for better techgoloy and hearing people can use this too. Videophone from Sorenson product is friendly user and very happy with those. I only know that it limited one videophone I assumed purpose to use reseach for better techgoloy improvement on videophone device. Only I disagree with DLINK itself the device because the IP Address is seem not safe because due the security issue. What is our rights issue with ip address on the videphone? THANKS!